

Media Release
31 May 2022

Celebrating Seven-Year Anniversary of NSW Settlement Partnership (NSP)

Network delivers for refugees and migrants making their home in NSW

The NSW Settlement Partnership, a dynamic network of leading organisations led by Settlement Services International (SSI), is celebrating seven years of supporting refugees and migrants to settle in Australia.

SydWest Multicultural Services is proud to be a member of the network that includes 21 organisations who work together to empower refugees and migrants to thrive independently, socially and financially in their new home.

It has delivered staggering results since its inception in 2015. Collectively, the partnership has supported 185,886 clients through 546,628 instances of service across 88 local government areas. Clients from 177 client countries/cultures speaking over 160 ethnic languages have been assisted on their journey to settlement.

Consortium members include leading migrant resource centres (MRCs), multicultural services and ethno-specific agencies. Together we deliver settlement services under the Department of Home Affairs' Settlement Engagement and Transition Support Program (SETS).

Elfa Moraitakis, CEO of SydWest, said the partnership was a driving force for the Settlement Engagement and Transition Support SETS program, with its goals front-of-mind for each of its member organisations.

"The key vision of our network is the empowerment of refugees and migrants so they can thrive independently in their new home. Together we represent the leading minds in the settlement sector, working to achieve mutual goals of the success and independence of refugees and migrants."

"We are amazingly powerful together, leveraging grassroots experience and the power of a large network and are proud of our achievements working on complex and multi-faceted issues. NSW Settlement Partnership has a reported 91.5% positive satisfaction outcome and a 91.8% overall positive goal outcome."

Clement Meru, Community Engagement & Disability Services Manager at SydWest, said it was inspiring to work together with the members of the partnership, in support of a common cause.

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“Together, we work to support refugee and migrant communities in NSW through their settlement and we have been delivering outstanding results since 2015. Over 180,000 people have been supported to settle into Australia due to the collective’s combined efforts,” he said.

The partnership offers an innovative service delivery model to address the diverse range of needs of clients, community and government. The NSW Settlement Partnership offers equitable participation in Australian society, promoting social cohesion and productive diversity.

The NSW Settlement Partnership delivers:

- Professional support and training to the settlement workforce
- Organisational and governance support
- Exchange of information, expertise and experience
- Place-based support and volunteer opportunities
- Advocacy as one for the settlement sector

STATEMENT ENDS /

Media Enquiries: For further information or to arrange interviews, contact Vikki Hine, Public Affairs & Communications, SydWest Multicultural Services on vikki.hine@sydwestms.org.au or 0428-109-215.

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SydWest Multicultural Services is a leading organisation for all cultural diversity issues responding to community needs and opportunities. Established more than 35 years ago, SydWest provides a range of services to culturally and linguistically diverse (CALD) individuals and communities services to assist with settling and living productive and independent lives in the community. We offer flexible and integrated service models across the life course of refugees and migrants, supporting the self-determination and empowerment of our diverse communities. SydWest is an innovative employer of choice, with passionate, qualified and experienced bilingual and bicultural staff who are sensitive to the languages and cultures of the communities we represent. With locations in Blacktown, Mt Druitt, Penrith and Rouse Hill, we cover all matters of cultural diversity in the region.